

EKLEIN GUITARS, L.L.C.
TRANSFERRABLE LIMITED LIFETIME WARRANTY

EKlein Guitars, L.L.C. (“EKG”), warrants this EKlein Guitar to be free from defects in materials and workmanship as follows:

FOR X2 GUITARS: For the lifetime of the guitar, regardless of how or when purchased.

FOR X1 GUITARS: For as long as it is owned by the original retail purchaser.

FOR ALL GUITARS: Pickups, switches, jacks, controls, knobs, all other electronic components, tuning machines, hardware, pickguards, plated surfaces, cases and case hardware are warranted for a period of one (1) year from the date of original purchase regardless of how acquired. This portion of the warranty applies only when the Guitar is originally purchased from EKlein Guitars, L.L.C., and is subject to the limitations set forth herein.

IMPORTANT: PLEASE RETAIN YOUR ORIGINAL PAPER OR DIGITAL SALES RECEIPT, AS IT IS YOUR PROOF OF PURCHASE VALIDATING THIS LIMITED WARRANTY. IN ORDER FOR THIS WARRANTY TO BECOME EFFECTIVE, YOU MUST REGISTER YOUR GUITAR, WHETHER NEW OR USED, ONLINE, AT A SIGHT AND IN A MANNER AS MAY BE DESIGNATED BY EKLEIN GUITARS, L.L.C., FROM TIME TO TIME, BUT WHICH IS CURRENTLY AT WWW.EKLEINGUITARS.COM. FAILURE TO DO SO WITHIN FIFTEEN (15) DAYS FROM THE DATE OF PURCHASE MAY VOID THIS WARRANTY.

EKG may from time to time designate Authorized Service Centers for warranty service. You must contact EKG Customer Service first when service of any kind is required or requested for your EKG Guitar. To receive warranty service, Customer Service will direct you where to return the complete Guitar, with your sales receipt as proof of purchase, during the applicable warranty period. Defective components that qualify for coverage under this warranty will be repaired or replaced (at EKG's discretion) without charge. Remedies beyond normal service repair of any EKG Guitar will require both an evaluation and confirmation of the defect and a direct recommendation to EKG from Customer Service for alternative considerations.

All transportation, insurance and freight charges associated with warranty service and repairs on EKG Guitars are the responsibility of the purchaser, as is any service initiated for the purpose of customizing setups or adjustments beyond factory specifications. Initial standard setup and adjustment of the Guitar and its components at the time of purchase are considered normal product preparation, and are not covered by this warranty.

Limitations and Exclusions

The following items are *not* covered by this warranty.

1. Fret wear, bridge wear, nut wear, strings, truss rod covers and/or batteries;
2. Setups, adjustments or routine maintenance of any kind;
3. Damage to finishes due to changes in temperature or humidity, exposure to or contact with sun, fire, moisture, body salts and acids of perspiration, Guitar straps, Guitar stands/hangers made from vinyl, plastic, rubber or other synthetic materials, any other chemicals or non-EKG-approved polishes;
4. Damage, corrosion or rusting of any hardware components caused by humidity, salty air, or exposure to the moisture, body salts and acids of perspiration;
5. Any damage to a Guitar resulting from customization or modification;
6. Normal wear and tear on any part of the Guitar or case including jacks, controls, switches, plated surfaces, tuning machines, pickguards, clasps, handles, latches, case hardware, etc.;
7. Parts that originally were on the Guitar but are missing, lost or stolen at the time of the request for service;
8. All other damage and deterioration due to normal usage, wear and tear, accidents, neglect, abuse, or Acts of Nature;
9. Any Guitar whose serial number is missing, altered or tampered with in any fashion;
10. Any Guitar purchased from anyone other than EKG except as set out above; and/or,
11. Guitars that have been serviced by unauthorized persons (any person other than a EKG Certified Technician at an Authorized EKG Service Center as directed by EKG Customer Service).

WARNING: REMOVING THE BACKPLATE, OR OVER-TIGHTENING THE TRUSS ROD WILL CAUSE THIS WARRANTY TO BE VOIDED.

THE FOREGOING CONSTITUTES THE ONLY WARRANTY MADE BY EKG WITH RESPECT TO THE PRODUCTS AND IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. Any implied warranties, including without limitation, any implied warranties of merchantability or fitness for any particular purpose, imposed under the laws of individual jurisdictions are limited to the duration of this limited warranty. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitations may not be applicable to you.

EKG ASSUMES NO LIABILITY FOR PROPERTY DAMAGE RESULTING FROM FAILURE OF THIS PRODUCT NOR ANY LOSS OF INCOME, SATISFACTION, OR DAMAGES ARISING FROM THE LOSS OF USE OF SAME DUE TO DEFECTS OR AVAILABILITY OF SAME DURING SERVICE.